

VTC recently invested in assistive listening technology that works directly with your smartphone and Bluetooth enabled earbuds, headphones, and compatible hearing aids to amplify the dialogue of our theatrical productions.

This will walk you through the steps to enjoy this feature. The first two steps are best to complete prior to arrival, and the steps on page 2 can be completed when you arrive. Check with box office team if you need assistance.

1

Download the ListenWIFI app from your mobile app store.

Scan the QR Code below. **[WE STRONGLY ENCOURAGE YOU DO THIS STEP BEFORE YOU COME TO THE THEATRE]**

Apple



Google Play



2

Check the app settings/permissions. The

following are required authorizations to make the app function.

Go to your phone Settings menu, then Apps, then open the ListenWifi App

- ALLOW app to "Find Devices on LOCAL networks" (*we will broadcast on a local network*). Sometimes this appears as a toggle switch - make sure Local Network is ON.
- Make sure your Bluetooth is on if you plan to connect via bluetooth headphones or via bluetooth enabled hearing aids
- ALLOW app to use Your Location - Allow "While Using the App". This will help to locate the local network when you arrive at the theatre.



3 WHEN YOU ARRIVE AT THE THEATRE

Join the Event Venue Wifi:

- NOTE this is internal and NOT connected to the internet.
- If prompted, authorize CONNECT ANYWAY.

Name: ValleyTheatre

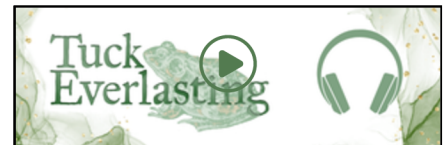
Password: listen2plays

4 Connect your earbuds or headphones on your smartphone.

- **WIRED headphones** will provide the best experience. We have loaner headphones and loaner connector adaptors in the lobby with Lighting Port or USB-C connections. Check out a set for use during the show. We recommend plugging the headphones into the adaptor before connecting to your mobile device.
- Earbuds and hearing aids can connect using your phone's Bluetooth options. There may be latency with this option.

5 Open the App and Press "Connect"

There will be a countdown time and then you should see one of the show images at the right. Click play on the image and listen to the show.



6 Give Feedback!

After the show, scan the QR Code and answer a short survey. Or send us an email at info@valleytheatreco.org and let us know how this new feature worked for you!

